

# **SRTA buses to restart fare collection; grant awarded for New Bedford service**

\$488,582 was awarded by MassDOT to SRTA to extend current pilots for New Bedford 11 evening service and the Fall River-New Bedford Intercity Express (9X) service for an additional 12 months. Over \$3.5 million in grants were awarded in total.

Soon, SRTA bus passengers will have to go back to paying for the service. Beginning April 1, 2021, SRTA will resume fare collection for fixed route and demand response services. Fares will be discounted until September 30, 2021. Fares will return to full price on October 1, 2021.

Fares had been free due to the pandemic.

## **sрта prices**

Exact fares must be paid at the time of boarding, as the driver will not make change. Payment greater than \$1 will produce a change card from the farebox. Fare media can be purchased at the terminals from a Ticket Vending Machine or from a ticket agent. Acceptable forms of payment are: cash, debit, or credit.

For your protection, Charlie Cards should be registered on the MBTA website [here](#). Registering your Charlie Card will help preserve cash value only. Pass products, unfortunately, will be lost.

Tickets are not refundable and lost, stolen or damaged tickets cannot be replaced. Lost, stolen, or damaged Charlie Cards should be reported immediately to preserve as much value as possible. Riders are responsible for fares while lost, stolen or damaged Charlie Card issues are resolved.

Please contact customer service at 508-997-6767 with any questions, comments, or concerns.