

Southcoast Health Urgent Care Recognized for High Standard of Excellence

Southcoast Health announced today its Urgent Care Center locations in

Dartmouth, Fairhaven, Fall River, Lakeville, Seekonk, Wareham and Middletown, Rhode Island have

been reaccredited by the Urgent Care Association and received the Accredited Urgent Care designation.

"This accomplishment represents Southcoast's commitment to providing high-quality care to patients in

our community," says Tonya Johnson, DNP RN NEA-BC, Senior Vice President and Chief Operations

Officer for Southcoast Hospitals Group. "Being recognized as an Accredited Urgent Care Center

demonstrates that our urgent care locations meet and exceed an exceptional standard of care. We are so

grateful for the amazing frontline staff who continuously put our community first."

Accreditation is the highest level of distinction that can be earned from the Urgent Care Association. The

re-accreditation process is very thorough and must be completed every 36 months. It includes site visits, patient visit observations and policy reviews.

"It was a true team effort to achieve this re-accreditation," says Kelly Houde, Practice Administrator for

Urgent Care Centers at Southcoast Health. "Especially as our staff continues to step up in unbelievable

ways during these very difficult and trying times with COVID."

Adding significance to this achievement, The Southcoast Health Urgent Care Centers continue to play an

instrumental role in Southcoast's COVID response, providing

essential support to hospitals and the community. "From testing to treating patients that are experiencing COVID symptoms, the urgent care team continuously steps up to care for patients who do not need to go to the emergency room," says Johnson.

Urgent Care Centers provide the community with immediate, non-emergency care, including treatment for illnesses and minor injuries such as burns, fractures and sprains. These locations are open to all patients in the community, including those who do not have a Southcoast Health primary care provider, with walk-in availability close to home.

Further emphasizing the exceptional standard of care, Southcoast Health Urgent Care Centers are backed by the specialty services and resources of Southcoast Health. Equipped with advanced diagnostic tools and resources, all seven urgent care centers offer comprehensive care with the ability to refer patients to a specialist if needed.

For added convenience, patients seeking services at Southcoast Health Urgent Care centers can wait in the comfort of their own home until it's their turn to be seen through the online check-in system. Visitors can find the closest center, its current wait time and even save a spot in line before arriving.

To learn more about Southcoast Health's Urgent Care Centers, please visit: <https://www.southcoast.org/services/urgent-care/>

About Southcoast Health

Celebrating the system's 25th anniversary in 2021, Southcoast Health is a not-for-profit, charitable organization and the largest

provider of primary and specialty care in the region, serving communities in Rhode Island and across Southeastern

Massachusetts. Southcoast Health is a Newsweek's World's Best Hospital in 2019, 2020, and 2021. Out of the 2,743 considered hospitals in the United States, only 250 earned this recognition. In 2020 and 2021, St. Luke's is a Newsweek and Leapfrog's Best

Maternity Hospitals. US News ranks Southcoast 9th among hospitals in Massachusetts, and 2nd among those in the Providence

Metro area. In 2019 and 2020, the Southcoast Health system also received seven awards, including Best Hospitals and Best Place

to Work, in SouthCoast Media Group's Best of the Best Awards voted on by residents and readers.