

Southcoast Health recognized for excellence through the 2022 Digital Health Most Wired Survey

“The College of Healthcare Information Management Executives (CHIME), has released their coveted Digital Health Most Wired Survey results for the 2022 data collection period. This year, Southcoast Health earned a Level 9 achievement for both the acute (hospital) and ambulatory setting survey selections, officials announced.

“We are proud to be recognized by the Most Wired Survey for the fourth year in a row,” said Jim Feen, Senior Vice President, Chief Digital & Information Officer at Southcoast Health. “This is a complete team effort, and I want to thank and congratulate all our clinical and business partners, and our digital health services teams for their ongoing dedication to innovation, and effort to embrace technology and health analytics to improve how we care for our community.”

Among the more than 38,000 organizations surveyed by CHIME, Southcoast Health ranked above peers in categories like analytics and data management, population health, infrastructure, and patient engagement. The survey assessed the adoption, integration, and impact of technologies in healthcare organizations at all stages of development, from early development to industry leading.

Only eight organizations worldwide earned the highest achievement of Level 10, and 70 organizations earned a Level 9. Among the Level 9 recipients, Southcoast Health is the only health system in Massachusetts and Rhode Island to be recognized at this level.

“Healthcare has been in a state of persistent disruption and uncertainty, but one thing that is crystal clear – charting a course through the digital health frontier is a can’t proposition,” said Dr. Jay Lawrence, Senior Vice President, Chief Transformation and Innovation Officer and Physician-in-Chief for Primary Care and Urgent Care at Southcoast Health. “I’m very proud to be a part of an organization with both the commitment and capability to succeed through innovation.”

The Digital Health Most Wired survey and recognition program serves as a comprehensive “Digital Health Check-up” for healthcare organizations across the world. As success in digital health increasingly determines the quality of patient care, the scope of the CHIME Digital Health Most Wired survey reflects the progress of leading healthcare providers as they reinvent healthcare for a new century.

“As we continue to implement new technology into our model of care, we recognize advances spurred by the pandemic such as telehealth appointments are a big part of this. We learned a lot about how to use these tools throughout that time, and these advancements are continuing to change how we provide care,” said Feen.

To learn more about Digital Health Most Wired Survey please visit: [Digital Health Most Wired – Healthcare IT – CHIME \(chimecentral.org\)](https://www.chimecentral.org)

About Southcoast Health

For more than 25 years, Southcoast Health has served communities across southeastern Massachusetts and Rhode Island as the largest provider of primary and specialty care in the region. The not-for-profit, charitable system includes three acute care hospitals – Charlton Memorial in Fall River, St. Luke’s in New Bedford (a Level II Trauma Center), and Tobey in

Wareham – as well as a network of over 700 physicians, hospitalists, and midlevel practitioners.

Southcoast Health has established seven Urgent Care Centers, two Cancer Centers, a Visiting Nurse Association, and numerous ambulatory facilities that ensure convenient access to services for 725,000 residents in 33 communities covering 900 square miles. In addition, the system partners with Acadia Healthcare to offer expanded resources at Southcoast Behavioral Health in Dartmouth.

Southcoast Health is a Newsweek's World's Best Hospital in 2019, 2020, 2021 and 2022. In 2021, St. Luke's was named to Newsweek and Leapfrog's Best Maternity Hospitals for the second consecutive year, while US News ranked Southcoast among the 10 best hospitals in Massachusetts, and 2nd among those in the Providence Metro area. For three straight years, Southcoast Health has earned Best Hospitals and Best Place to Work in SouthCoast Media Group's Best of the Best Awards, voted on by residents and readers.

With upward of 7,500 employees, Southcoast Health is the largest employer in southeastern Massachusetts, and one of the largest employers in the Commonwealth, according to the Boston Business Journal. More information is available online at www.southcoast.org. Connect to Southcoast Health through social media on Facebook, Twitter, Instagram, and LinkedIn. Southcoast® is a registered trademark of Southcoast Health System.

About CHIME

The College of Healthcare Information Management Executives (CHIME) is an executive organization dedicated to serving chief information officers (CIOs), chief medical information officers (CMIOs), chief nursing information officers (CNIOs),

chief innovation officers (CIOs), chief digital officers (CDOs) and other senior healthcare IT leaders. With more than 5,000 members in 58 countries plus two U.S. territories and over 190 healthcare IT business partners and professional services firms, CHIME and its three associations provide a highly interactive, trusted environment enabling senior professional and industry leaders to collaborate, exchange best practices, address professional development needs and advocate the effective use of information management to improve the health and care in the communities they serve. For more information, please visit chimecentral.org."