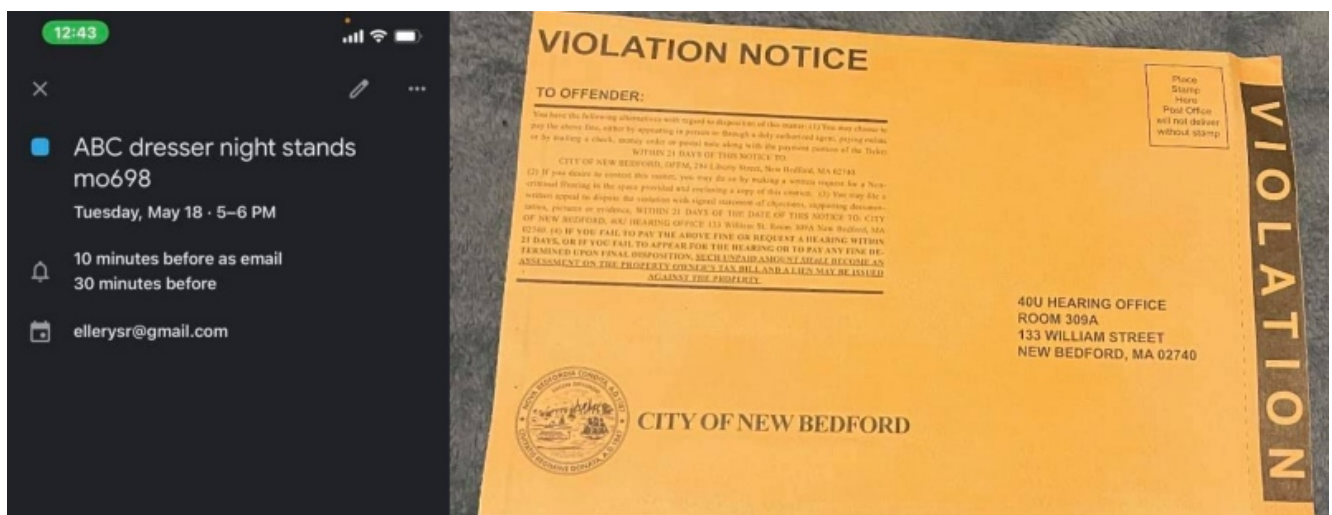


OPINION: “I’m being punished for miscommunication between the City of New Bedford and ABC Disposal”

New Bedford resident, Ellory Reynolds, needed to have some items picked up by ABC Disposal so he made an appointment with them and placed the items in front of his apartment.

When he went outside next, he saw that the City of New Bedford left him a violation notice. Here is what happened when he tried to resolve the situation.

“I made an appointment with ABC Disposal like I always do and a worker came by and gave me this violation from the city. I called the city they said I DON’T have an appointment.



Ellery Reynolds photo.

I called ABC Disposal again and they said I DO have an appointment for bulk pick up so I asked them to message the City and let them know so I can have the violation tossed. I’ve been on hold with ABC for an hour ?.

I feel the city should contact ABC Disposal but instead, they're making me do the work that they messed up. I can't call ABC directly because it said cellular customer not available. I called city hall and option 5 to get someone." - Ellery Reynolds.

You can read the discussion on the New Bedford group [here](#).

Have you had a bad experience with either the City of New Bedford or ABC Disposal? Leave a comment or message us directly at info@newbedfordguide.com.