Newsweek names New Bedford's St. Luke's to World's Best Hospitals List for 5th straight year

"Southcoast Hospitals Group, consisting of Charlton Memorial, St. Luke's and Tobey, has earned global recognition on Newsweek's list of World's Best Hospitals 2023. The health system also received special recognition this year by performing "above average" for CMS infection prevention measures.

"I am so proud of our staff, both on the front lines and behind the scenes," said Ray Kruger, MD, FACS, President and CEO of Southcoast Health. "It is an outstanding accomplishment to be named to Newsweek's World's Best Hospitals. The fact that Southcoast has earned this prominent recognition consecutively since 2019 demonstrates our unwavering commitment to our community and providing exceptional care across the South Coast region."

The World's Best Hospitals list is compiled by Newsweek and the global data research firm Statista Inc. as a resource to help patients make informed decisions when choosing the right hospital for their care. This list additionally serves as a benchmark for hospitals, indicating their relative performance in comparison to both national and international peers.



Tobey Emergency Center. Southcoast Hospitals photo.

To evaluate each hospital's performance, Newsweek and Statista developed a complex methodology to ensure the quality and validity of the ranking. Four data sources were used for the evaluation including hospital recommendations from medical experts, patient experience, patient-reported outcome measures and hospital quality metrics. To learn more about the methodology please click here.

"Earning this recognition shows the exceptional teamwork our providers, nurses, and staff demonstrate every day," said Tonya Johnson, DNP, RN, NEA-BC, FACHE, SVP & COO Southcoast Hospitals Group. "Thank you to everyone who made this possible, and for continuously putting our patients first."

This year, over 2,300 hospitals were ranked from over 28 countries, with just 414 hospitals from the United States earning a spot on the list. Just 17 hospitals from Massachusetts and Rhode Island earned a spot on the list, and Southcoast Health was one of 12 hospitals in the region to be recognized for excellence in Infection Prevention.

"In addition to being mentioned on the list, I am incredibly

proud we received special recognition for our performance in infection prevention," said Dani Hackner, MD, MBA, Chief Clinical Officer for Southcoast Health. "The pandemic emphasized the opportunity for us to evaluate and improve on all of our infection prevention processes to ensure we are keeping our patients, providers, and staff as safe and healthy as possible. Thank you to all our staff members for their continued dedication."

To learn more about Southcoast Health's recent awards and achievements, please visit www.southcoast.org/awards-and-achievements/.



Charlton Memorial Hospital. Southcoast Hospitals photo.

About Southcoast Health

For more than 25 years, Southcoast Health has served communities across southeastern Massachusetts and Rhode Island as the largest provider of primary and specialty care in the region. The not-for-profit, charitable system includes three acute care hospitals — Charlton Memorial in Fall River, St.

Luke's in New Bedford (a Level II Trauma Center), and Tobey in Wareham — as well as a network of over 700 physicians, hospitalists, and midlevel practitioners.

Southcoast Health has established six Urgent Care Centers, two Cancer Centers, a Visiting Nurse Association, and numerous ambulatory facilities that ensure convenient access to services for 725,000 residents in 33 communities covering 900 square miles. In addition, the system partners with Acadia Healthcare to offer expanded resources at Southcoast Behavioral Health in Dartmouth.

Southcoast Health has been recognized as Newsweek's World's Best Hospital annually since 2019. In 2021, St. Luke's was named to Newsweek and Leapfrog's Best Maternity Hospitals for the second consecutive year, while US News ranked Southcoast among the best hospitals in Massachusetts, and in the Providence Metro area. For five straight years, Southcoast Health has earned Best Hospitals and Best Place to Work in SouthCoast Media Group's Best of the Best Awards, voted on by residents and readers.

With upward of 7,500 employees, Southcoast Health is the largest employer in southeastern Massachusetts, and one of the largest employers in the Commonwealth, according to the Boston Business Journal. More information is available online at www.southcoast.org."