

# **New Bedford Treasurer's, Clerk's, Elections and Licensing offices to open in-person service**

New Bedford City Hall's limited reopening for four office at City Hall, which began in August, has expanded in-person hours to 9:00 a.m. to 3:00 p.m. beginning Tuesday, April 20.

The Sixth Street entrance will remain the only public entrance to the building for four offices: the Treasurer's Office, City Clerk's Office, Elections Office, and Licensing Office.

Access will remain strictly limited to four offices: the Treasurer's Office, City Clerk's Office, Elections Office, and Licensing Office, as these four offices conduct bill and tax payment and vital records and licenses for city residents. No appointment is needed for general inquiries and document requests at these four offices. Residents should call ahead to these or other city departments with any questions.

Clear directions will be in place to allow for safe social distancing in the building. Strong health and safety requirements will be in place at City Hall to protect residents and employees. In addition to mandatory mask use and social distancing, physical barriers have been installed to ensure the safety of visitors and city employees. Department staff have been trained on best practices to promote health and hygiene, and the building is being sanitized frequently.

Due to the pandemic, residents are still encouraged to pay any bills by mail, by phone, or online whenever possible. Payments can be made online at the City's website, [www.newbedford-ma.gov](http://www.newbedford-ma.gov), and selecting 'Pay Bills' directly on the home page. To mail payments, residents can use the mailing

address printed on their bills or mail their bills directly to the City Treasurer at the following address:

*City Hall – Treasurer's Office  
133 William Street, Room 103  
New Bedford, MA 02740*

City departments other than Treasurer's, City Clerk, Elections, and Licensing, are still doing business by phone or online. No other city office is open to the public in-person at this time. As more offices are opened in-person, announcements will be made.

Residents are encouraged to contact other city departments for any services they need.

**City of New Bedford – Department Phone Numbers**

Assessor: 508-979-1440

Cemetery: 508-979-1550

City Clerk: 508-979-1450

Council on Aging: 508-991-6250

Election Commission: 508-979-1420

Fire (non-emergency): 508-991-6124

Health: 508-991-6199

Inspectional Services: 508-979-1540

Police (non-emergency): 508-991-6300

Traffic: 508-979-1766

Trash: 508-979-1520

Treasurer: 508-979-1430