

New Bedford Census Help Centers accessible by phone

While there have been many changes during the COVID-19 state of emergency, the importance of filling out the 2020 Census remains a top priority to ensure New Bedford is counted in the federal census.

The New Bedford Census Help Centers have gone virtual, and will now be accessible by phone, so that city residents can still receive support and assistance if they need help filling out their census forms.

By filling out the census and including everyone in their household, residents ensure their city receives the money and resources the city deserves for the health care system, schools, public safety, roads and bridges and so many other elements that make New Bedford strong.

With in-person Census Help Centers closed for the time being, help is still available by phone. Anyone who needs help with or has questions about their census forms may call the following centers at the times listed:

- CEDC – 508-979-4684 : Monday-Friday, 10 a.m. to 6 p.m.
- Council on Aging – 508-961-3100: Monday-Friday, 9 a.m. to 3 p.m.
- Immigrants' Assistance Center – 508-996-8113: Monday-Friday, 8:30 a.m. to 4:30 p.m.
- New Bedford Public Schools – 508-997-4511 ext. 14601: Monday-Friday, 8 a.m. to 4:30 p.m.
- New Bedford Public Library – 508-991-6275: Monday-Thursday, 9 a.m. to 2 p.m.
- YWCA – 508-525-6517: Tuesday and Thursday, 10 a.m. to 1 p.m.

The New Bedford Census 2020 Complete Count Committee is also making direct outreach phone calls to city residents to remind

them of the importance of the census. These calls are made only to encourage you to fill out the census. Residents will NOT be asked to provide any personal details, including Social Security numbers or financial information such as credit card numbers. Residents should NEVER provide this information to anyone on the phone.

More information about the 2020 Census and New Bedford Counts, the City's 2020 Census effort, is available at www.newbedford-ma.gov/census.