

City of New Bedford announces PayPal as newest bill payment form

The City of New Bedford now accepts PayPal as a payment option for utility customers and taxpayers.

Along with the ability to pay bills using PayPal, customers and taxpayers can pay via Venmo and other PayPal options.

The City of New Bedford partners with Invoice Cloud, an EngageSmart solution and provider of trusted, secure e-payments, to provide more than 20,000 residents multiple ways to safely view and pay their bills electronically.

“We have made it a priority to give our utility customers and taxpayers as many payment options as possible,” said Treasurer-Collector, Renee Fernandes, CMMT, CMMC. “Now more than ever people in our community can benefit from being able to pay in increments or at a later date.”

Customers can now take cash to over 85,000 retail locations nationwide and load money directly to their account with PayPal to pay their bills. Customers simply bring cash to a participating retailer, generate a barcode from the PayPal app, and present the barcode at the register. The cashier will scan the barcode and the money will automatically be loaded into PayPal, allowing customers to pay their bills directly online.

“Forward-thinking municipalities, like the City of New Bedford, are implementing modern online payment solutions to meet the needs of their customers and taxpayers who are looking for digital transformation,” said Tom Griffin, President of Invoice Cloud. “Consumers want the added convenience of being able to pay their bills the same way they

make purchases when shopping online.”

Through Invoice Cloud, online credit card payments or e-check/bank draft payments to the City of New Bedford can be scheduled or automatically made on the invoice due date. Customers have the option to go paperless, Pay by Text or phone, and/or sign up for AutoPay. In addition, customers can view payment history which is a convenience when filing taxes.

Customers can enroll in paperless billing, register to pay online, and enroll in AutoPay at www.invoicecloud.com/newbedfordma. Customers can pay by phone by calling (855) 295-9709.