

# Massachusetts restaurant has “day of kindness” to address rude patrons who have left staff in tears

Have you seen people being nasty to servers? A restaurant on the Cape closed their restaurant for a day last week to treat their employees to a day of kindness to make up for the rude behavior of patrons – behavior which has left some staff in tears.

The restaurant posted this on their Facebook page on July 8th:

“Apt Cape Cod will be closed for breakfast this morning. We will be opening for dinner at 5:00pm.

As many of our guests and patrons treat us with kindness and understanding, there has been an astronomical influx daily of those that do not [treat us with kindness and understanding], swearing at us, threatening to sue, arguing, and yelling at my staff, making team members cry.

This is an unacceptable way to treat any human. So Chef Regina and I have decided to take the day and give the staff time deep clean the restaurant, train, and treat my staff to a day of kindness.

We will be open again for breakfast tomorrow. Please remember that many of my staff are young, this is their first job, or summer job to help pay for college.

We have had to make adjustments due to the increase in business volume, size of kitchen, product availability and staffing availability, we are not trying to ruin anyone’s vacation or day off.”

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*Do you work for a restaurant and have also been treated awfully by a patron or patrons? Let us know in the comment or email is at [info@newbedfordguide.com](mailto:info@newbedfordguide.com).*