

# MASS 2-1-1 connects locals to important non-emergency health and human services, volunteering



*Mass 2-1-1 is a free, confidential, multilingual information resource and referral program with sponsorships from United Way available 24/7, 365 days a year.*

By dialing 2-1-1 from any telephone, individuals can connect with trained, certified call-takers who will assist with information and referrals for important non-emergency health and human services, as well as volunteer opportunities. These services are also available online by visiting [www.Mass211help.org](http://www.Mass211help.org).

United Way of Greater Attleboro/Taunton, Inc. has been a proud sponsor and supporter of Mass 2-1-1 from its inception in 2006. Here are some examples of accessible service providers:

- Basic human needs: food banks, soup kitchens, housing; shelters, rent and utility assistance.
- Physical and mental health: state health insurance programs, medical information lines, local and state health outbreak information, crisis intervention services, support groups, counseling, drug/alcohol

intervention/ rehabilitation programs.

- Employment: financial assistance, job training, transportation and educational/vocational programs.
- Government benefits and services
- Elder and individual with disabilities: adult day programs, respite/home health care, transportation and other support programs.
- Children, youth and families: childcare referrals to licensed home and agency providers, after school programs, Head Start programs, family resource centers, summer camps and recreational programs, mentoring, tutoring, and protective services.

Mass 2-1-1 partners with MEMA (Massachusetts Emergency Management Agency) as the official emergency call-center for Massachusetts in the event of a state-wide disaster, severe weather, and public health and safety concerns. Mass 2-1-1 is not for emergencies; it serves as a valuable information and referral service for non 911 emergencies.

As your local United Way, we advocate for this valuable community resource and want everyone to be aware of this invaluable resource. You do not need to know exactly the type of service you need, just knowing you do need assistance will help call takers best assess which resources to share. For more information about Mass 2-1-1, please visit their website [www.Mass211.org](http://www.Mass211.org).

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