

Empire Ford of New Bedford is Hiring

Empire Ford of New Bedford is hiring for several full time positions. Each offers a competitive salary and excellent benefits.

AUTOMOTIVE TECHNICIAN

Make a positive change in your life! Empire Ford is a growing, Family Owned and Operated, Auto Dealer/ Repair Shop in New Bedford, MA and we're looking for an experienced Technician to Join Our Team.

Automotive Technician Benefits

- Competitive Performance Based Pay Programs
- Medical, Dental, Disability Insurance Offered
- Paid Holidays and Vacation
- 401K
- Paid ASE training and testing
- Continuing educational training to keep your skills up to date

Automotive Technician Preferred Skills

- Strong willingness to learn, take direction to task and grow.
- Maintain a positive dynamic attitude with the ability to recover quickly from setbacks.
- Dependable and driven personality
- Strong time management skills
- Basic computer, email and internet proficiency
- Self-motivated, goal-oriented and enthusiastic presence in a team environment

Automotive Technician Qualifications

- Three Years Technician Experience Required
- High school diploma or equivalent
- Automotive Secondary School a Positive
- ASE or equivalent brand certifications increase value

Automotive Technician Requirements

- Have tools necessary to perform automotive repairs and diagnosis
- Provide superior customer service
- Clean driver's license

Salary: \$60,000 to \$80,000 per year

Send resume to klighty@buyempireautogroup.com

SERVICE ADVISOR/WRITER

Empire Ford is looking for another full-time Automotive Service Advisor/Writer with a minimum of 2 years experience. Will be responsible for setting and preparing for appointments to expedite customer's service experience; greet customers in a friendly and timely manner; determine the vehicle needs based on customer information, vehicle walk-around and technician's multi-point inspection.

WE OFFER

- Top pay for qualified applicants!
- Benefits available include medical, dental & paid time off!
- Ongoing training and development!
- Long standing dealer group with an exceptional reputation in the community!
- Strong, supportive team work environment!

RESPONSIBILITIES

- Produce repair orders for customers with transparency including the time and cost of the repair. Communicate with the technicians and parts department to ensure timely completion of work and follow up with customers on the status of the vehicle. Will be required to have Ford product knowledge to effectively assist customers with service maintenance and warranty information.
- Possess have a valid driver's license, safe driving record, and a high school diploma or equivalent. Applicant must thrive in a fast-paced work environment with demonstrated communication and excellent people skills. Must be alert to sales opportunities by taking the time to ask customers questions and provide information about their vehicle. The

ideal candidate is dedicated to provide exceptional customer service and display a positive attitude when interacting with customers and employees.

- Able to perform basic computer skills and will be trained on how to use our internal system.

REQUIREMENTS

- General Ford Experience is a PLUS
- Must be able to Pass a Background Check
- Excellent Communication Skills
- Integrity, A Positive Attitude And A Strong Work Ethic Required
- Eager for continuous growth, both within the department and personally

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PARTS ADVISOR

Due to Explosive Growth we are looking for another full-time Parts Advisor with TWO OR MORE years of dealership experience. Ford experience helpful.

Candidate should enjoy working with the public and have a friendly and out-going personality. We are a team-oriented company looking for someone who displays a positive attitude when working with customers and co-workers. Must be responsible, courteous and professional.

Candidate must be detail oriented, able to work independently and manage his or her time and workflow. Must be alert to sales opportunities by taking the time to ask customers questions and provide information about parts and service. Must research the availability of certain parts, either within the retail facility or from other sources if necessary and must search parts numbers using the computer.

Prior Ford parts experience helpful and knowledge of wholesale parts a plus.

Portuguese and Spanish speaking a plus.

Great Benefits package.

Job Type: Full-time

Pay: \$14.00 – \$17.00 per hour

Send resume to vdesouza@buyempireautogroup.com