

Empire Ford of New Bedford is Hiring for Several Positions

Empire Ford is growing and looking to add experienced and qualified employees to their work family. You can view all of their open positions here:
<https://www.empirefordofnewbedford.com/employment/index.htm>

Looking for an experienced **Ford Certified Service Advisor** who is an expert in the art and science of customer service. Must be able to greet guests, schedule appointments and act as a liaison between customers and service techs. If you can make customers feel welcome and confident that their needs are being met, then our dealership may be your next career home. Put your people skills to work for us and find out more now.

Job Responsibilities:

Greet service department customers promptly and courteously—attitude is everything!

Listen to customers and clearly translate repair needs to techs

Up-sell additional services using low pressure, high integrity methods

Provide accurate repair/maintenance estimates

Adhere to policies on vehicle care and operation

Follow up on each repair and keep customers informed of progress

Sell and manage extended warranties

Inspect repair quality and ensure all work is complete

Notify customers when vehicles are ready for pick up

Review and explain repairs and associated costs with customers

Handle minor customer concerns and complaints

Keep Service Manager informed of all problems and potential problems

Maintain Customer Satisfaction Index (CSI) scores in

accordance with dealership standards

Compensation

\$3,000.00 sign on bonus to qualified candidates.

Compensation is based on experience and commensurate with Fortune 500 companies. We offer the highest compensation packages in New England. Waiting period may apply. Earn 50K to 90K

Click here to apply:
<https://www.indeed.com/job/automotive-service-advisor-e0479cf74357efa9>

Parts Advisor

Empire Ford is searching for a **Parts Advisor** with a minimum of 2 years of experience to join our fast growing Parts Department. Ford experience is helpful. We are a high volume, high energy team dedicated to delivering the best customer experience around.

Being one of the top producing maintenance and repair facilities in the state that offers some of the best pay plans in the industry, WE ARE THE BEST so we're also LOOKING FOR THE BEST!!! Qualified candidates will possess a "Can Do Attitude" and an APPETITE TO THRIVE!!!

Candidate should enjoy working with the public and have a friendly and out-going personality. We are a team-oriented company looking for someone who displays a positive attitude when working with customers and co-workers. Must be responsible, courteous and professional.

Candidate must be:

Detail oriented, able to work independently and manage his or her time and workflow.

Must be alert to sales opportunities by taking the time to ask

customers questions and provide information about parts and service.

Must research the availability of certain parts, either within the retail facility or from other sources if necessary and must search parts numbers using the computer.

Two years of Automotive Parts experience necessary. Prior Ford parts experience helpful and knowledge of wholesale parts a plus.

Portuguese and Spanish speaking a plus.

\$2,000.00 sign on bonus to qualified candidate. Probationary period required.

Our company maintains a strong policy of equal employment opportunity for all associates. We hire, train, promote and compensate associates on the basis of personal and professional competence and potential for advancement without regard for race, color, religion, sex, national origin, age, marital status, disability or citizenship, as well as other classifications protected by applicable federal, state or local laws.

Job Type: Full-time

Pay: \$14.00 – \$17.00 per hour based on experience. Full benefits.

Here:

<https://www.indeed.com/job/parts-advisor-556ca91d0d2def60>

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Express Service Technician

Empire Ford is searching for experienced Express technicians to join our fast growing Service Department. We are a high volume, high energy team dedicated to delivering the best customer experience around. Candidate will be responsible mainly for express service performing maintenance and light repairs, vehicle inspections and determining future repair

necessary.

Being one of the top producing maintenance and repair facilities in the state that offers some of the best pay plans in the industry, WE ARE THE BEST so we're also LOOKING FOR THE BEST!!!

Job Type: Full-time

Apply

Here:

<https://www.indeed.com/job/service-technician-079031a3410715ed>

Experienced Automotive Technician

Empire Ford is searching for an **experienced Automotive Technician** to join our fast growing Service Department. We are a high volume, high energy team dedicated to delivering the best customer experience around.

Being one of the top producing maintenance and repair facilities in the state that offers some of the best pay plans in the industry, WE ARE THE BEST so we're also LOOKING FOR THE BEST!!!

Annual earning potentials \$50K – \$120K

We also offer:

Paid Relocation Expenses up to \$4000.00

Flexible Schedules / Full time and Shift opportunities

Benefits include medical, vision and dental insurance, 401K retirement savings plan, PTO (Personal Time Off), company paid continuing education and training. Our company maintains a strong policy of equal employment opportunity for all associates. We hire, train, promote and compensate associates on the basis of personal and professional competence and potential for advancement without regard for race, color, religion, sex, national origin, age, marital status, disability or citizenship, as well as other classifications

protected by applicable federal, state or local laws.

Experience:

Automotive Technician: 3 years

Ford Experience (highly preferred)

Diesel Experience (preferred)

License:

Motor Vehicle Inspection License (Preferred)

Valid Mass Driver's License

About Our Dealership

Rick Torres., the Empire Automotive Group's President and Owner, got his start in the car business in 1983. The Torres family's three dealerships, Empire Hyundai, Empire Pre- Owned, and the Empire Ford store, are run by Rick and his two sons: Tyler Torres, and Trevor Torres. The family's dealerships are big contributors to the Bristol/Plymouth county community and we are looking for talented candidates to join our organization.

Job Type: Full-time

Apply

Here:

<https://www.empirefordofnewbedford.com/employment/index.htm>